

**HEALTHY SAN DIEGO
JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE
MINUTES – April 14, 2016**

Members/Alternates Present: James Beaubeaux, Michelle Darnelle, Kimberly Fritz, Kristin Garrett Montgomery, Y. Michele Greer, Greg Knoll, Rogelio Lopez, Robert Prath, George Scolari, Harriet Seldin, DDS, Dean Sidelinger, MD, Kristen Smith, Caryn Sumek, Ann Thompson, Judith Yates

HSD Staff Present: Debra Fitzgerald, Angela Galba-Davis, Peter Shih

Guests: Annette Boelter, Mike Easterly, Scott Flinn, Eileen Haley, Kevin Phelan, Jody Regan

ITEM	DISCUSSION	ACTION
I. Welcome and Introductions		
	<ul style="list-style-type: none"> Meeting called to order at 3:03 p.m. by Greg Knoll Introductions were made 	
II. Public Comment		
	<ul style="list-style-type: none"> Public comment was received 	
III. Healthy San Diego (HSD) Quality Improvement (QI) Subcommittee Report		
(Ann Thompson, QI Chair)	<ul style="list-style-type: none"> We determined the agenda items for the May CCI Advisory Committee for San Diego County and recommended: <ul style="list-style-type: none"> - SCAN report update - Status of the Special Treatment Programs (STP) and Mental Health Memorandums of Understanding (MOU) update – We completed five sections and we are waiting for the Polinsky attachments. We will be working on the TB, Refugee Health, and AIS sections next. The Aging & Disability Resource Connection (ADRC) Committee was discussed. Future discussions need to determine whether the focus of the committee is as an advisory committee or a reporting committee. There was agreement to continue the AIS Ombudsman Program and activities as they currently are implemented HE/CL is hosting a provider training on May 19th at the Double Tree Hotel. Dr. Tom Coleman volunteered to give a presentation on the National Diabetes Prevention Program. Chris Walker from the Scripps Whittier Diabetes Institute will also be presenting on Project Dulce. The event flyers will be sent out next week. They will also host a second training in October with the topic of Behavioral Health. There is a Fair Housing Mental Health training on April 22nd that will be co-sponsored by Legal Aid and San Diego Coalition 	

	for Mental Health. It will be held at the 2-1-1 San Diego facility. The key note speakers will be Guy Qvistgaard and Branden Butler.	
IV. Presentation - HEDIS and STAR Performance Measures - Metrics and Initiatives (Care1st Health Plan - David Wedemyer, RN, Vice President of Performance Improvement and Alberto Vega, Quality Improvement Specialist)		
	<ul style="list-style-type: none"> Healthcare Effectiveness Data and Information Set (HEDIS) <ul style="list-style-type: none"> A standard measurement tool developed and maintained by the National Committee for Quality Assurance (NCQA) Used by more than 90% of America's health plans to measure performance on important dimensions of care and service Provides for objective side-by-side comparison HEDIS® reporting is required for NCQA accreditation, CMS Medicare Advantage Programs, STAR measure calculations, and Consumer Report health plan rankings 88 measures are divided across seven different domains of care, including: <ul style="list-style-type: none"> Effectiveness of Care - Preventative Health, Chronic Care CAHPS® Member Surveys - Over 500 health plans across the United States use CAHPS® to monitor how well consumers are satisfied with the care and service they receive HEDIS data collection methods: <ul style="list-style-type: none"> Administrative: <ul style="list-style-type: none"> Data is obtained from Care1st and processed by a certified vendor Claims and Encounters (i.e. no lab results, no eye exam results, no data that is covered by capitated contract) Standard Supplemental files in the ICE layout from groups Immunizations Registries (CAIR, SDIR) Contracted Labs and Pharmacy Data Membership and Eligibility Provider Data Hybrid: <ul style="list-style-type: none"> Data is obtained from Care1st databases and medical record reviews. Clinical Quality staff conduct medical record reviews on members selected for these measures. This allows us to capture missing information and improve HEDIS rates. 	
V. Action Items		
Approval of minutes from previous meeting	<ul style="list-style-type: none"> March 10, 2016 meeting minutes approved as written 	

VI. Chairs' Reports		
A. Health Services Advisory Board (HSAB)	<ul style="list-style-type: none"> Discussed an offsite retreat in June to strengthen our strategic plan and focus on issues in the health care arena 	
B. CCI Cal MediConnect Advisory Committee Update (Greg Knoll)	<ul style="list-style-type: none"> We only had 15 Cal MediConnect calls in March. There were 53 total this year from January thru March. The calls are moving more from enrollment and billing issues to service denial issues. The meetings are now quarterly and the next meeting is in May 	
C. Behavioral Health Workgroup (BHWG) (George Scolari)	<ul style="list-style-type: none"> There was discussion regarding the Prescription Drug Abuse Guide. Dr. Lev talked about the National Substance Abuse Summit in Atlanta where she and George Scolari presented. The BHWG Health and Housing Work Team met earlier this week. Discussed the four Subwork Teams: 1) Housing Resources, 2) Care Management, 3) Toolkit, and 4) Data. There was a presentation from Mary Woods, Administrator from Telecare Corporation, regarding Assisted Outpatient Treatment and the In-Home Outreach Team 	
VII. Information/Updates (Written or Oral)		
A. Public Health Services (PHS) (Dr. Dean Sidelinger)	<ul style="list-style-type: none"> Flu - There have been 60 deaths this season Zika - There were ten diagnosed cases acquired by travel and one case was sexually transmitted Mumps - There were 13 cases at USD. In response, we've given over 2,100 MMR boosters. There have also been outbreaks in colleges and schools across the country. There is no Rady's CCS Pilot update The six tobacco bills that were passed by the Assembly and Senate are being held up and have not gone to the Governor for signature 	
B. Healthy San Diego (Debra Fitzgerald)	<ul style="list-style-type: none"> Medi-Cal Beneficiaries <ul style="list-style-type: none"> - 746,244 total individuals are enrolled in Medi-Cal in San Diego (February 2016) Health Plan Enrollment/Managed Care February 2016 <ul style="list-style-type: none"> - 665,865 - 89.2% of all SD Medi-Cal beneficiaries Default Rate – No default rate available since February 2015 Health Care Options (HCO) – February 2016 <ul style="list-style-type: none"> - Enrollment – 1,843 total beneficiaries enrolled Healthy San Diego Information Line – March 2016 <ul style="list-style-type: none"> - More than 1,000 calls 	

C. Medi-Cal Initiatives <i>(Peter Shih)</i>	<ul style="list-style-type: none"> • The Dental Transformation Initiative - The County is not sure if we will participate in this pilot • Whole Person Care Pilot - The application is due to DHCS by July 1st. The attachments to the application have not been posted yet. The County sent a letter of intent to DHCS. Caryn Sumek will work with the Health Care Policy Team to submit the application on behalf of the County. 	
VIII. Agenda Items For Next Meeting		
	<ul style="list-style-type: none"> • None 	
IX. Adjourn		
	<ul style="list-style-type: none"> • Meeting adjourned by Greg Knoll at 4:40 p.m. 	

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, May 12, 2016 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, DOC Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis